

### 2 Customer Service officer based in Bangkok

KASA Development is expanding, and we are currently seeking a

- Chinese Speaker Customer Service Officer (Must be able to speak English also.)
- Native English Speaker for Customer Service Officer who can interact with customers to provide and process information in response to inquiries, concerns and requests about KASA services.

## **Responsibilities:**

- Following the customers services
- Deal directly with customers either by telephone, electronically or face to face
- Respond promptly to customer inquiries

#### **Qualifications:**

- Only Thai are welcome
- General education degree or equivalent
- Fluent in English and Chinese (Minimum HSK level 4)
- Communication skills verbal and written Listening skills
- Problem analysis and problem-solving
- Attention to detail and accuracy
- Customer service orientation
- Stress tolerance
- Hardworking
- Adaptability

#### **Full Time**

- Salary: starting from 40,000-50,000 THB / month; increase after probation upon performance
- Interview will be conducted in English only
- Working Hour: Monday Friday 9:00 18:00

Head Office KASA DEVELOPMENT 29th Floor, Sathorn Square, Silom, Bangkok 10500

# **APPLY NOW**

Email: talent@kasa-development.com